

? show files; ds; save temp; logoff hold

File 15:ABI/Inform(R) 1971-2006/Mar 09  
(c) 2006 ProQuest Info&Learning

File 9:Business & Industry(R) Jul/1994-2006/Mar 08  
(c) 2006 The Gale Group

File 275:Gale Group Computer DB(TM) 1983-2006/Mar 08  
(c) 2006 The Gale Group

File 621:Gale Group New Prod.Annou.(R) 1985-2006/Mar 08  
(c) 2006 The Gale Group

File 636:Gale Group Newsletter DB(TM) 1987-2006/Mar 08  
(c) 2006 The Gale Group

File 16:Gale Group PROMT(R) 1990-2006/Mar 09  
(c) 2006 The Gale Group

File 160:Gale Group PROMT(R) 1972-1989  
(c) 1999 The Gale Group

File 148:Gale Group Trade & Industry DB 1976-2006/Mar 08  
(c)2006 The Gale Group

File 610:Business Wire 1999-2006/Mar 09  
(c) 2006 Business Wire.

File 810:Business Wire 1986-1999/Feb 28  
(c) 1999 Business Wire

File 476:Financial Times Fulltext 1982-2006/Mar 10  
(c) 2006 Financial Times Ltd

File 624:McGraw-Hill Publications 1985-2006/Mar 09  
(c) 2006 McGraw-Hill Co. Inc

File 634:San Jose Mercury Jun 1985-2006/Mar 08  
(c) 2006 San Jose Mercury News

File 20:Dialog Global Reporter 1997-2006/Mar 09  
(c) 2006 Dialog

Set	Items	Description
S1	6530984	(SUBSCRIPTION? ? OR CONTRACT? ? OR AGREEMENT? ? OR ARRANGEMENT? ? OR MEMBERSHIP? ? OR AFFILIATION? ? OR AGREE??? OR AGREEMENT? ? OR CONTRACT? OR CONSENT??? OR GRANT??? OR ACCEPT? OR ASSENT OR SUBSCRI? OR COMMIT?)(5N)(PRODUCT? ? OR SERVICE? ? OR TASK? ? O
S2	1089710	(INFORMATION OR DATA)(5N)(RECEIV??? OR ACQUIR??? OR ACCEPT??? OR GET? OR ADMIT?)
S3	107241	S1(7N)(DETECT? OR IDENTIF? OR RECOGNI? OR DETERMIN? OR ASCERTAIN? OR CONFIRM? OR VERIF? OR SENS?)
S4	346057	S1(7N)(BUY??? OR PURCHAS??? OR PROCUR??? OR PROCUREMENT OR ACQUIR??? OR INVEST??? OR OBTAIN???)
S5	178740	S1(7N)(MULTIPLE OR MANY OR SEVERAL OR PLURAL? OR VARIOUS OR MULTI OR MORE(2W)ONE)
S6	503707	(FIRST OR INITIAL OR PRIMARY OR 1ST)(5N)(SUPPLIER? ? OR RETAILER? ? OR MERCHANT? ? OR DEALER? ? OR VEND?R? ? OR RESELLER? ? OR PROVIDER? ? OR SELLER? ? OR MERCHANDISER? ?)
S7	1279914	(USER? ? OR CUSTOMER? ? OR CLIENT? ? OR PARTICIPANT? ?)(5N-)(BUY??? OR PURCHAS??? OR PROCUR??? OR PROCUREMENT OR ACQUIR??? OR INVEST??? OR OBTAIN???)
S8	1041252	(SUPPLIER? ? OR RETAILER? ? OR MERCHANT? ? OR DEALER? ? OR VEND?R? ? OR RESELLER? ? OR PROVIDER? ? OR SELLER? ? OR MERCHANDISER? ?)(7N)(MULTIPLE OR MANY OR SEVERAL OR PLURAL? OR VARIOUS OR MULTI OR MORE(2W)ONE)
S9	1387	AU=(WALKER, J? OR WALKER J? OR MIK, M? OR MIK M? OR JORASH-H, J? OR JORACH J? OR VAN()LUCHENE, A? OR VAN()LUCHENE A? OR KOBAYASHI, M? OR KOBAYASHI M? OR GELMAN, G? OR GELMAN G? OR SAMMON, R? OR SAMMON R? OR GOLDEN, A? OR GOLDEN A? OR STEVENSON A? OR S
S10	111	S9 AND S1

S11	1	S10 AND S2 AND S3
S12	0	S11 AND S4
S13	31803	S1(5N)S2
S14	160	S13(7N)S3
S15	10	S14(10N)S4
S16	7	RD (unique items)
S17	8516	S4(10N)S5
S18	11	S17(7N)S6
S19	8	RD (unique items)
S20	8	S19 NOT S16
S21	5050	S7(6N)S8
S22	45	S21(7N)S1
S23	26	RD (unique items)
S24	11	S23 NOT PY>1999
S25	11	S24 NOT (S11 OR S16 OR S20)

16/3,K/1 (Item 1 from file: 621)

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2006 The Gale Group. All rts. reserv.

04120630 Supplier Number: 132112754 (USE FORMAT 7 FOR FULLTEXT)  
**Selectica Acquires Determine Software Products to Broaden Its Suite of Offerings.**

PR Newswire, pNA

May 4, 2005

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 1071

... cause or contribute to such differences include, but are not limited to, market and customer **acceptance** of the **acquired Determine products** .

Contact Information :

Investor Inquiries  
Tony Rossi, of Financial Relations Board  
(310) 854-8300

Press Inquiries  
Sharon Goldstein or...

16/3,K/2 (Item 1 from file: 810)

DIALOG(R)File 810:Business Wire  
(c) 1999 Business Wire . All rts. reserv.

0430939 BW1007

**US WIRELESS DATA: Shareholder class action lawsuit filed against U.S. Wireless Data Inc.**

September 20, 1994

Byline: Business Editors & Computer/Electronics Writers

...the complaint.

U.S. Wireless Data designs, develops and markets wireless credit card and check **verification products** . The company recently announced an **agreement** to **acquire** Direct Data Inc., a privately held Hartland, Wis., developer and distributor of a wide range of transaction...

16/3,K/3 (Item 1 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2006 Dialog. All rts. reserv.

41276423 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Investment facilitation center to help in solution of problems: CM**  
**PAKISTAN PRESS INTERNATIONAL INFORMATION SERVICES LIMITED**

March 16, 2005

JOURNAL CODE: WPPI LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 628

... industrialists and investors through one window operation. He said the proposed facilitation center would provide **information** about **acquiring** of leasing, **agreements** in various sectors, government **services** and **identify** areas for investment in various sectors and it would also provide guidance, he added.

16/3,K/4 (Item 2 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2006 Dialog. All rts. reserv.

41276387

**Investment facilitation center will help in solution of Problems,cm**  
PAKISTAN PRESS INTERNATIONAL INFORMATION SERVICES LIMITED  
March 16, 2005  
JOURNAL CODE: WPPI LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 393

... industrialists and investors through one window operation. He said the proposed facilitation center would provide **information** about **acquiring** of leasing, **agreements** in various sectors, government **services** and **identify** areas for investment in various sectors and it would also provide guidance, he added. The...

16/3,K/5 (Item 3 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2006 Dialog. All rts. reserv.

41248728 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**NWFP govt. to open investment facilitation center**  
PAKISTAN PRESS INTERNATIONAL INFORMATION SERVICES LIMITED  
March 15, 2005  
JOURNAL CODE: WPPI LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 437

(USE FORMAT 7 OR 9 FOR FULLTEXT)

The chief minister said that the facilitation center would provide **information** about **acquiring** of leasing, **agreements** in various sectors, government **services** and **identify** areas for investment in various sectors and it would also provide guidance.

The chief minister...

16/3,K/6 (Item 4 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2006 Dialog. All rts. reserv.

41248698  
**Nwfp government to open investment facilitation center**  
PAKISTAN PRESS INTERNATIONAL INFORMATION SERVICES LIMITED  
March 15, 2005  
JOURNAL CODE: WPPI LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 438

... running huge concerns in Belgium. The chief minister said that the facilitation center would provide **information** about **acquiring** of

leasing, **agreements** in various sectors, government **services** and **identify** areas for investment in various sectors and it would also provide guidance. The chief minister...

16/3,K/7 (Item 5 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2006 Dialog. All rts. reserv.

41235384 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**NWFP to have Investment Facilitation Centre**  
RECORDER REPORT  
BUSINESS RECORDER  
March 16, 2005  
JOURNAL CODE: WBRE LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 368

(USE FORMAT 7 OR 9 FOR FULLTEXT)

The chief minister said the proposed facilitation centre would provide **information** about **acquiring** of leasing, **agreements** in various sectors, government **services** and **identifying** the areas for investment, besides provision of any related guidance.

The chief minister welcomed the...

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**20/3,K/1 (Item 1 from file: 15)**

DIALOG(R)File 15:ABI/Inform(R)

(c) 2006 ProQuest Info&Learning. All rts. reserv.

01796247 04-47238

**The art of the copier deal**

Cullen, Scott

Office Systems v16n3 PP: 18-24 Mar 1999

ISSN: 8750-3441 JRNL CODE: OFS

WORD COUNT: 2729

...ABSTRACT: buy or lease. The other school contends that the process begins with selecting a copier **dealer** or **supplier first**. In addition, a copier **service contract** can contain **many** elements. **Buyers** should make sure they have a clear understanding of what is and it not covered...

**20/3,K/2 (Item 2 from file: 15)**

DIALOG(R)File 15:ABI/Inform(R)

(c) 2006 ProQuest Info&Learning. All rts. reserv.

00381039 87-39873

**Analyzing the Service Contract When Buying Equipment**

Doll, William V.

Healthcare Financial Management v41n11 PP: 42-48 Nov 1987

ISSN: 0735-0732 JRNL CODE: HFM

...ABSTRACT: managers need to determine how much maintenance and repair will cost in addition to the **initial purchase price**. **Many vendors** offer some type of **service contract** to help ease maintenance costs, but equipment service contracts should be evaluated carefully since they...

**20/3,K/3 (Item 1 from file: 9)**

DIALOG(R)File 9:Business & Industry(R)

(c) 2006 The Gale Group. All rts. reserv.

01573748 Supplier Number: 24282544 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**BANK AUSTRIA GOES LIVE WITH DIGICASH**

(Bank Austria is offering eCash, an electronic cash payment system for the Internet, to its customers)

Virtual Finance Report, n 6, p 1

June 01, 1998

DOCUMENT TYPE: Newsletter (United Kingdom)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 381

(USE FORMAT 7 OR 9 FOR FULLTEXT)

**TEXT:**

...accounts online via the bank's web site (www.bankaustria.com) and begin making electronic **purchases** from **various eCash- accepting merchants** affiliated with the bank. The **first merchants** to participate are Culturall (www.culturall.com) and events.at (www.events.at) who will...

**20/3,K/4 (Item 1 from file: 275)**

DIALOG(R)File 275:Gale Group Computer DB(TM)  
(c) 2006 The Gale Group. All rts. reserv.

01154365 SUPPLIER NUMBER: 00647376 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Businesses Opt for Simplicity in Mainframe Links.**

Stephen, B.

PC Week, v2, n41, p119-120

Oct. 15, 1985

ISSN: 0740-1604 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 1172 LINE COUNT: 00095

... user interfaces.

Although widely touted, many micro-mainframe links have not sold as briskly as **vendors first** anticipated, according to Hale and other vendors. **Many buyers** are reviewing **products** and connectivity issues before **committing** to costly links that can represent long-term investments in solving host-to-PC data...

**20/3,K/5 (Item 1 from file: 621)**

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

(c) 2006 The Gale Group. All rts. reserv.

03332579 Supplier Number: 95576689 (USE FORMAT 7 FOR FULLTEXT)

**Bayer Awarded Multi -Year Purchase Agreements for Biological Products and Fractionation Services ; Company Continues as Primary Supplier to Blood System in Canada.**

Business Wire, p2436

Dec 18, 2002

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 371

**Bayer Awarded Multi -Year Purchase Agreements for Biological Products and Fractionation Services ; Company Continues as Primary Supplier to Blood System in Canada.**

**20/3,K/6 (Item 1 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2006 The Gale Group. All rts. reserv.

10341726 Supplier Number: 99164265 (USE FORMAT 7 FOR FULLTEXT)

**Shakeout survivor: Dealers are shifting spending.(Information Technology)**

Automotive News, v77, n6030, p6IT

March 24, 2003

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 1326

... which is not public, survive the industry shakeout and what opportunities there are for growth.

**Many** of the online **buying services** have lost **dealer subscriptions**, which are still their **primary** source of income. You have a subscription-based referral service in addition to the direct...

**20/3,K/7 (Item 1 from file: 476)**

DIALOG(R)File 476:Financial Times Fulltext  
(c) 2006 Financial Times Ltd. All rts. reserv.

0011548293 A200402287FE-7F-FT

**FT MONEY - MARKETS WEEK UK: Serco**

Financial Times, London Ed1 ED, P 22

Saturday, February 28, 2004

DOCUMENT TYPE: NEWSPAPER LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

SECTION HEADING: FT MONEY - MARKETS WEEK UK

Word Count: 99

TEXT:

Support services group Serco climbed 5.3 per cent to 210p as **investors** took **stock** of **several contract** wins. **First** , it was named as preferred **supplier** for a Pounds 300m contract to provide prison escort and custody services for the UK...

**20/3,K/8 (Item 1 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter

(c) 2006 Dialog. All rts. reserv.

34132825

**Serco**

SECTION TITLE: FT MONEY - MARKETS WEEK UK

FINANCIAL TIMES , London Ed1 20040228M122.051 ed, p22

February 28, 2004

JOURNAL CODE: FFT LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 103

Support services group Serco climbed 5.3 per cent to 210p as **investors** took **stock** of **several contract** wins. **First** , it was named as preferred **supplier** for a {GBP}300m contract to provide prison escort and custody services for the UK...  
?



25/3,K/1 (Item 1 from file: 15)  
DIALOG(R) File 15:ABI/Inform(R)  
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00895597 95-44989  
**Partnerships in the public sector**  
Rounthwaite, Tony  
Managing Service Quality v4n3 PP: 46-48 1994  
ISSN: 0960-4529 JRNL CODE: MAQ  
WORD COUNT: 1665

...TEXT: or providing unnecessary duplication or are some even mutually exclusive?

The plethora of lifelines include: **customer** charters, **service** level **agreements**, the **purchaser / provider** split, compulsory competitive tendering, short-term **contracts**, **multi** -agency **provision**, charter marks, first stop one stop shops, privatization, management development, equality initiatives, team building, customer...

25/3,K/2 (Item 2 from file: 15)  
DIALOG(R) File 15:ABI/Inform(R)  
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00868203 95-17595  
**Changing token joint working into successful service partnership**  
Rounthwaite, Tony  
Managing Service Quality v4n2 PP: 51-54 1994  
ISSN: 0960-4529 JRNL CODE: MAQ  
WORD COUNT: 2235

...TEXT: and the voluntary and private sectors are responding accordingly.

Some other elements of change include **customer** charters, **service** level **agreements**, the **purchaser / provider** split, short-term **contracts**, **multi** -agency **provision**, first-stop/one-stop shops, privatization, management development, equality initiatives, team building, customer service initiatives...

25/3,K/3 (Item 3 from file: 15)  
DIALOG(R) File 15:ABI/Inform(R)  
(c) 2006 ProQuest Info&Learning. All rts. reserv.

00562480 91-36834  
**Growing Philippines Market for Industrial Chemicals**  
Anonymous  
East Asian Executive Reports v13n7 PP: 18-20 Jul 1991  
ISSN: 0272-1589 JRNL CODE: EAE  
WORD COUNT: 2004

...TEXT: of foreign suppliers.

More than 100 firms act as exclusive or nonexclusive agents of foreign **suppliers** in distributing **various** types of chemicals. End- **users** prefer to **buy** from local distributors because of after-sales **service** as well as fast delivery **commitments**.

Local manufacturers, however, handle distribution and marketing of their products through their own marketing and...

**25/3,K/4 (Item 1 from file: 275)**

DIALOG(R)File 275:Gale Group Computer DB(TM)

(c) 2006 The Gale Group. All rts. reserv.

02254077 SUPPLIER NUMBER: 53422404 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Group demos way to shop multiple e-catalogs.(Catalog Interoperability Pilot ) (Industry Trend or Event)**

DOROBK, CHRISTOPHER J.

Government Computer News, 17, 40, 8(1)

Dec 14, 1998

ISSN: 0738-4300 LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 482 LINE COUNT: 00044

... of a proliferation of electronic catalogs, said Ken Stepka, director of NASA's Office of **Procurement** .

Now before **users** can make online **buys** , they must check **multiple contract** and **vendor** sites, searching catalog **items** and recording or printing out information on products to make comparisons before placing orders.

The...

**25/3,K/5 (Item 2 from file: 275)**

DIALOG(R)File 275:Gale Group Computer DB(TM)

(c) 2006 The Gale Group. All rts. reserv.

01853024 SUPPLIER NUMBER: 17424954 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**3M Rainbow Desktop Color Proofer; Model 2720. (3M Corp) (12th Annual Printer Blockbuster) (one of eight evaluations of high-end color printers in "What Price Perfection?") (Hardware Review) (Evaluation)**

Grotta, Daniel; Grotta, Sally Wiener

PC Magazine, v14, n19, p282(1)

Nov 7, 1995

DOCUMENT TYPE: Evaluation ISSN: 0888-8507 LANGUAGE: English

RECORD TYPE: Fulltext; Abstract

WORD COUNT: 365 LINE COUNT: 00031

...ABSTRACT: a fast, intelligent print queue for heavy network use. Setup can be done by the **user** but is difficult; **many buyers** opt for **dealer** installation and **user** training. An on-site **service contract** is highly recommended.

**25/3,K/6 (Item 3 from file: 275)**

DIALOG(R)File 275:Gale Group Computer DB(TM)

(c) 2006 The Gale Group. All rts. reserv.

01547439 SUPPLIER NUMBER: 12942840 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Support offerings add to value of a product, help out managers.**

Waltz, Mitzi

MacWEEK, v6, n42, p20(2)

Nov 23, 1992

ISSN: 0892-8118 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 1299 LINE COUNT: 00101

...ABSTRACT: market themselves as a cost and time effective support alternative. Managers can use third-party **vendors** for one-stop **assistance**, rather than **purchasing multiple support contracts**. Some **users** say third-party **vendors** do a better job with hardware than software.

**25/3,K/7 (Item 4 from file: 275)**

DIALOG(R)File 275:Gale Group Computer DB(TM)

(c) 2006 The Gale Group. All rts. reserv.

01506662 SUPPLIER NUMBER: 12036852 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Ansel offers NetWare Lite kits via retailers. (Ansel Communications Inc.**

**NetWare Lite Retail Package local area network) (Networking, brief article) (Product Announcement)**

Loudermilk, Stephen

PC Week, v9, n14, p 52(1)

April 6, 1992

DOCUMENT TYPE: Product Announcement ISSN: 0740-1604 LANGUAGE:

ENGLISH RECORD TYPE: FULLTEXT

WORD COUNT: 320 LINE COUNT: 00023

... orders for the Retail Packages. Even Novell, of Provo, Utah, is in on the action, **contracting support** to the **various** stores.

One Best **Buy** Store **retailer** said **users** with basic PC know-how can learn to install the kits in 10 minutes.

"A...

**25/3,K/8 (Item 1 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2006 The Gale Group. All rts. reserv.

07038943 Supplier Number: 55816915 (USE FORMAT 7 FOR FULLTEXT)

**Market Watch.**

Photo Trade News, v63, n8, p37

August, 1999

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 1344

... reality.

Apparently America Online, Microsoft and Prodigy are huddling over a free PC offer for **customers** who **agree** to **buy** their **service** for three years. **Several** other major Internet **providers** are ready to do the same. Clearly the PC is fast becoming merely a delivery...

**25/3,K/9 (Item 1 from file: 810)**

DIALOG(R)File 810:Business Wire

(c) 1999 Business Wire . All rts. reserv.

0979297 BW1072

**TX IXC COMMUNICATIONS: IXC and Cisco Announce Technology and Marketing Alliance**

February 16, 1999

Byline: Business Editors

...s integrated services approach enables its customers to purchase data, Internet, video and voice communication **services** that traditionally were **contracted** from **multiple** **providers**. This integrated approach allows **customers** to **purchase** services individually or collectively from a single source and later upgrade without having to replace...

25/3,K/10 (Item 2 from file: 810)  
DIALOG(R)File 810:Business Wire  
(c) 1999 Business Wire . All rts. reserv.

0291239 BW247

**G S INTL TECHNOLOGIES: G.S. International Technologies announces network marketing contract for retail sales of residential Life Safety Fire Alarm System**

August 4, 1992

Byline: Business Editors

...provide its expanding sales organization for product marketing, distribution, computerization of sales, service, and a **multi** -level **merchant** account for **customer** credit card **purchases** .

The **contract** calls for Emily Rose to meet certain performance criteria in a 90-day period and...

25/3,K/11 (Item 1 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2006 Dialog. All rts. reserv.

06396885

**Buy recycled campaign takes off in Australia**

JAKARTA POST, p6

July 27, 1999

JOURNAL CODE: FJKP LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 813

... as the performance of the "buy recycled" drive would be huge and penetrating. Imagine the **various** **suppliers** of Ansett Australia adjusting to their **client** 's **commitment** to **buying** recycled content **items** ; an almost limitless chain reaction effect, it would seem. Some companies have indeed been practicing...

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